<3005> <3000> <2005> <2000> <200> <100> <210> FCC Form 481 - Carrier Annual Reporting <1110> <1000> <310> <300> ANNUAL REPORTING FOR ALL CARRIERS <1100> <039> <035> <030> <1010> <900> <800> <710> <700> <610> <600> <510> <500> <450> <440> <430> <420> <410> <400> <330> <320> Unfulfilled Service Requests (broadband) Detail on Attempts (voice) Outage Reporting (voice) Service Quality Improvement Reporting Detail on Attempts (broadband) Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet Voice Services Rate Comparability
290571tn1010.pdf Unfulfilled Service Requests (voice) Contact Email Address: Email of the person identified in data line <030> Contact Telephone Number: Number of the person identified in data line <030> Contact Name: Person USAC should contact with questions about this data Program Year Study Area Name Study Area Code Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet Terms and Condition for Lifeline Customers Tribal Land Offerings (Y/N)? Operating Companies and Affiliates Company Price Offerings (broadband) Mobile 0.0 Service Quality Standards & Consumer Protection Rules Compliance Number of Complaints per 1,000 Number of Complaints per 1,000 Terrestrial Backhaul (Y/N)? Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers ompany Price Offerings (voice) inctionality in Emergency Situations
290571tn610.pdf Data Collection Form Mobile • customers (broadband) customers (voice) -- check box if no outages to report 0 0 290571 John Strode 2015 MILLINGTON 8703362345 Strode@RitterCommunications ext. TEL CO (if yes, (if not, check to indicate certification) (complete attached worksheet) (check to indicate certification) (check to indicate (complete attached worksheet) (check to indicate certification) (complete attached worksheet) (complete attached worksheet) (check (complete attached worksheet) complete attached worksheet) complete attached worksheet) indicate certification) certification) FCC Form 481
OMB Control No.
July 2013 3060-0986/OMB Control No. :ument) Completion Required 54.313 Completion 3060-0819 54.422

CO120   Study Area Code   299571   CO150   Study Area Name   WILLINGTON TEL CO   2015   CO150   Program Year   CO150   Program Year   CO150   Program Year   CO150   Contact Name - Person USAC should contact regarding this data   John Strode   CO150   Contact Telephone Number - Number of person identified in data line CO300   SON Strode   CO150
1 1 1 1 1
Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>
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												NORS Reference Number	<a>&gt;</a>	Contact Email	Contact Teleph	Contact Name	Program Year	Study Area Name	Study Area Code	tion Form	e Outage Re
												Outage Start Date	ф1>	Address - Ema	none Number	- Person USA		me	de		(200) Service Outage Reporting (Voice)
												Outage Start Outage End Date Time Date	<b2></b2>	il Address of p	- Number of pe	Contact Name - Person USAC should contact regarding this data					ce)
												Outage End Date	ф3>	erson identifie	erson identified	ct regarding thi					
												Outage End Time	                   	Contact Email Address - Email Address of person identified in data line <030>	Contact Telephone Number - Number of person identified in data line <030>	s data					
120												Number of Customers Affected	<c1></c1>		30> 8703362345 ext	John Strode	2015	MILLINGTON TEL CO	290571		
												Total Number of Customers	<c2></c2>	John.Strode@RitterCommunications.com	ext.			TEL CO	3 3 3 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5		
												911 Facilities Affected (Yes / No)	ćd.	ions.com							
												Service Outage Description (Check all that apply)	- će							Inf 10	FC
												Did This Outage Affect Multiple Study Areas (Yes / No)	<b>\$</b>	:						July 2013	FCC Form 481
												Service Outage Resolution	ê							OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
				20								Preventative Procedures	\$							No. 3060-0819	

Page 4

(700) Price Offerings including Voice Rate Data
Data Collection Form Oldo Study Area Code
 Oldo Study Area Name
 Oldo Program Year
 Oldo Contact Name - Person USAC should contact regarding this data
 Oldo Contact Telephone Number - Number of person identified in data line <a href="#ddg-039">ddg-039</a>
 Contact Email Address - Email Address of person identified in data line <a href="#ddg-039">ddg-039</a>
 Contact Email Address - Email Address of person identified in data line <a href="#ddg-039">ddg-039</a>
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 Contact Email Address - Email Address of person identified in data line <a href="#ddg-039">ddg-039</a>
 Contact Email Address - Email Address of person identified in data line <a href="#ddg-039">ddg-039</a> Single State-wide Residential Local Service Charge Residential Local Service Charge Effective Date State ¢a⊅ Exchange (ILEC) <82> SAC (CETC) <43> Rate Type <b1> <b2>
Residential Local
Service Rate See attached worksheet State Subscriber Line Charge State Universal Service Fee FCC Form 48.1 OMB Control No. 3050-0986/OMB Control No. 3060-0819 July 2013 <55>
Mandatory Extended Area
Service Charge Total per line Rates and Fees

	<711>	<039>	<035>			<010>	(710) Bro Data Coll
State	<a>&gt;</a>	Contact Email Address - E	Contact Telephone Numb	Program Year	Study Area Name	Study Area Code	(710) Broadband Price Offerings Data Collection Form
Exchange (ILEC)	<a2></a2>	Contact Email Address - Email Address of person identified in data line <030>	Contact Telephone Number - Number of person identified in data line <030>	con thould contact the contact			
Residential Rate	<41>	fied in data line <030>	ied in data line <030>				
State Regulated Total Pees Total Worksheet	<b2></b2>	John.Strode@Ri	8703362345 ext.	2015	MILLINGTON TEL CO	290571	
Total Rate and Fees	<b>\$</b>	John.Strode@RitterCommunications.com			CO		
Broadband Service Download Speed (Mbps)	<41>	s.com					
Broadband Speed (Mbps)	<d2></d2>						FCC Form 481 OMB Control I July 2013
Usage Allowance (GB)	<d3></d3>						1481 itrol No. 3060-0986/
Usage Allowance Action Taken When Limit Reached (seriest)	<d4></d4>	x					FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	-						0819

-196	See attached Worksheet		
Manual Green Printed Line de Lenders de la Contraction de Contract			
Doing Business As Company or Brand Designation	SAC	Affiliates	
<83>	<a2></a2>	<813> <41>	<b>6</b> 81
		7	<b>68</b> 3
		<811> Holding Company RITTER COMMUNICATIONS HOLDINGS, INC.	<u>&amp;</u>
		<810> Reporting Carrier MILLINGTON TELEPHONE COMPANY, INC.	68.
COM	John.Strode@RitterCommunications.com	<039> Contact Email Address - Email Address of person identified in data line <030>	<0.3
	8703362345 ext.	<035> Contact Telephone Number - Number of person identified in data line <030>	6
	John Strode	<030> Contact Name - Person USAC should contact regarding this data	ê
	2015	<020> Program Year	60
	MILLINGTON TEL CO	<015> Study Area Name	6
	290571	<010> Study Area Code	6
July 2013			
OMB Control No. 3060-0986/OMB Control No. 3060-0819		Data Collection Form	Data
FCC Form 481		(800) Operating Companies	(800)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920,  demonstrates coordination with the Tribal government pursuant to \$54.313(a)(9) includes:  (Yes,No, NA)  (Yes	<920> Tribal Government Engagement Obligation	<910> Tribal Land(s) on which ETC Serves	CO30> Contact Name - Person USAC should contact regarding this data  30> CO35> Contact Telephone Number - Number of person identified in data line CO30>  877 CO39> Contact Email Address - Email Address of person identified in data line CO30> 30> 30>	C010>         Study Area Code         29657           C015>         Study Area Name         MILL           C020>         Program Year         2015	(900) Tribal Lands Reporting Data Collection Form
	Name of Attached Document		John Strode 8701162145 ext. John.Strode@RitterCommunications.com	296571 MILLINGTON TEL CO 2015	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

(1100) No Data Coll	(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	<010> Study Area Code	290571
<015>	<015> Study Area Name	MILLINGTON TEL CO
<020>	<020> Program Year	2015
<030>	<030> Contact Name - Person USAC should contact regarding this data	John Strode
<035>	<035> Contact Telephone Number - Number of person identified in data line <030> 8703362345 ext	8703362345 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030>	John.Strode@RitterCommunications.com
<1120>	Please check this box to confirm no terrestrial backhaul <1120> options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

<1222> Details on the number of minutes provided as part of the plan,	<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	<1220> Link to Public Website HTTP		<1210> Terms & Conditions of Voice Telephony Lifeline Plans	290571tn1210.pdf	<039> Contact Email Address - Email Address of person identified in data line <030> John. Strodes	<035> Contact Telephone Number - Number of person identified in data line <030> 8703362345 ext.	<030> Contact Name - Person USAC should contact regarding this data John Strode	<020> Program Year 2015	<015> Study Area Name MILLINGTON TEL CO	<010> Study Area Code 290571	Data Collection Form	Tree) is the condition for the mis continue.	O Toms and Candition for Histing Customers	
				Name of Attached Document		df	John.Strode@RitterCommunications.com	ext.			TEL CO		July 2013	PCC Form 481		

(2000) P	(2000) Price Cap Carrier Additional Documentation  Data Collection Form	FCC Form 481
Including	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013
<010>	Study Area Code	290571
<015>	Study Area Name	MILLINGTON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	John Strode
<035>	Contact Telephone Number - Number of person identified in data line <030>	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	John.StrodeaRitterCommunications.com
CHECK t	ne boxes below to note compliance as a recipient of incremental Connect Ameri support as set forth in 47 CFR § 54.313(b),(c),(d),(	CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.
<2010> <2011>	Incremental Connect America Phase I reporting 2nd Year Certification (47 CFR § 54.3.15(b)(1)) 3rd Year Certification (47 CFR § 54.3.13(b)(2))	
<2012>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification	
<2014> <2015>	2015 Frozen Support Certification 2016 and future Frozen Support Certification	
<2016>	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband	
<2017> <2018> <2019>	Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.433 el [3] Mil) as a recipient of CAF phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	a 2021, contains the required information  lall provide the number, names, and  access to broadband service in the
<2021>	Interim Progress Community Anchor Institutions	

(3026)	(3024)	(3022)		(3020)	(3019)	(3018)	(3017)	(3016)	(3015)	(3013)	(3012)	(3011)	(3010)	CHECK	<035>	<030>	<015>	<010>		Data Co	(DODE)
Attach the worksheet listing required information	underying internation subjected to a feeting by an incappositive feeting build accountant underlying information subjected to an officer certification.  Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Casth Flows  2005716	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications sourcewers,	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.3.13(f)(2), contains:	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  Management letter issued by the independent certified public accountant that performed the company's financial audit	If the response is yet on line 3018, please check the board below. If the response is yet on line 3018, please check the board below in confirm your submission, on line 305 equation to 94.318 (2018), contains.  Ether a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications.	If the response is no on line 3014, is your company audited?	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	e cineux unese ouxes to commin trat tre attached document(s), on into 30: Electronic copy of their annual RUS reports (Operating Report for Telecrommunications Borrowers)	is your company a Privately Held ROR Carrier (47 CFR § 54.3-13(f)[2])  If yes, does your company file the RUS annual report	Community Anchor Institutions (47 CFR § 5.4.3.13(f)(1)(iii))	Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to \$54.313 ((1)(1)(ii)), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the proceeding calendar year.	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(I)(1)(I))	the boxes below to note compliance on its five year service quality plan (pursus CFR § 54.333(f)(2). I further certify that	11	Contact Name - Person USAC should contact regarding this data		Study Area Code		Data Collection Form	ada Of Babura Farriar Additional Procumentation
	n3026.pdf			ash Flows    \times   \times	ormat comparable to RUS Operating Report for Telecommunications	Name of Attached Document Listing Required Information (Yes/No.)		ish Flows	classes are seven to commit that the advance document(s), on time 3017, contains the required minimation pursuant to § 54.333(f)(2) complaince requires:  Electronic copy of the formwark MUS reports (operating Report for	Name of Attached Document Usiting Required Information  [Yes/No]  [Yes/No]		Warrier undurenz Joseph Reduce information pursuant to assess of community anchor institutions to which began		CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § \$4.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set torth in 47 CFR § \$4.211(f)(2). Further carrify that the information reported on this form and in the documents attached below is accurate.	#703362345 ext. John.Strode@RitterCommunications.com	John Strode	MILLINGTON TEL CO	290571	July 2013	PCC Form 481.  OMB Control No. 3050-0986/OMB Control No. 3050-0819	TYP Fame And

Certificat	Certification - Reporting Carrier	FCC Form 481
Data Coll	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	<010> Study Area Code	290571
<015>	<015> Study Area Name	MILLINGTON TEL CO
<020>	<020> Program Year	2015
<030>	<030> Contact Name - Person USAC should contact regarding this data	John Strode
<035>	<035> Contact Telephone Number - Number of person identified in data line <030> 8703362345 ext.	8703362345 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> John. Strode@RitterCommunications com	John Strode@RitterCommunications com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients  I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.  Name of Reporting Carrier: MILLINGTON TEL CO  Signature of Authorized Officer: CERTIFIED ONLINE  Date  06/27/2014	ments for universal service suppo
Name of Reporting Carrier: MILLINGTON TEL CO	
Printed name of Authorized Officer: John Strode	
Title or position of Authorized Officer: VP External Affairs	
Telephone number of Authorized Officer: 8703362345 ext.	
Study Area Code of Reporting Carrier: 290571 Filing Due Date for this form: 07/01/2014	
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	C. §§ 502, 503(b), or fine or impriso

Certifica Data Co	Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	<010> Study Area Code	290571
<015>	<015> Study Area Name	MILLINGTON TEL CO
<020>	<020> Program Year	2015
<030>	<030> Contact Name - Person USAC should contact regarding this data	John Strode
<035>	<035> Contact Telephone Number - Number of person identified in data line <030> 8703362345 ext	8703362345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030> John Strode@RitterCommunications com	John Strode@RitterCommunications com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  I certify that (Name of Agent)  is authorized to submit the information reported on behalf of the reporting carrier.  also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.
Name of Authorized Agent:
Name of Reporting Carrier:
Signature of Authorized Officer: Date:
Printed name of Authorized Officer:
Title or position of Authorized Officer:
Telephone number of Authorized Officer:
Study Area Code of Reporting Carrier: Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.
Study Area Code of Reporting Carrier: Filing Due Date for this form:
Telaphone number of Authorized Agent or Employee of Agent:
Title or position of Authorized Agent or Employee of Agent
Printed name of Authorized Agent or Employee of Agent:
Signature of Authorized Agent or Employee of Agent:  Date:
Name of Authorized Agent or Employee of Agent:
Name of Reporting Carrier:
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.
Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

Attachments

#### Five-Year Network Improvement Plan For Millington Telephone Company, Inc.

improvements or upgrades to the [ETC's] network throughout its proposed service area. improvements . . to submit annual progress reports thereafter.1 consistent with Section 54.202(a)(1)(ii) of the Commission's Rules by July 1, 2014 and Telecommunications Carriers ("ETCs") to submit a five-year build-out plan in a manner Communications Commission ("FCC" or "Commission") requires Eligible Each [ETC] shall estimate the area and population that will be served as a result of the ETCs are to "[s]ubmit a five-year plan that describes with specificity proposed In its USF/ICC Transformation Order and subsequent Orders, the Federal Section 54.202(a) (1) (ii) states in part that

provide greater visibility into current plans to extend broadband service to unserved five-year plans "should describe the carrier's network improvement plan, which should locations in rate-of-return service territories."<sup>3</sup> Millington Telephone Company, Inc In its March 5, 2013 Order, the FCC specified that for rate-of-return carriers, the

annual reports from April 1 to July 1); Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at Para's. 4, 6-9. Delaying Five Year Plan until July 1, 2014 see WC Docket No. 10-90, Order, DA 13-1115, Para. 8 (released May 16, 2013). 54.313(a)(1) to clarify this requirement); Connect America Fund et al., WC Docket 10-90 et al., Third Order on Reconsideration, FCC 12-52 (rel. May 14, 2012) at Para. 10 (changing the filing deadline for the 587; pets. for review denied, Direct Comm. Cedar Valley, et al v. FCC, No. 11-9900, www.ca10.uscourts.gov/opinions/11/11-9900.pdf (10th Cir. May 23, 2014); see also Connect America Fund et al., WC Docket 10-90 et al., Order, DA 12-147 (rel. Feb. 12, 2012) at Para. 5 (amending Section Notice of Proposed Rulemaking, FCC 11-61 (rel. Nov. 18, 2011) (USF/ICC Transformation Order) at Para Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Report and Order and Further Reasonable Rates for Local Exchange Carriers; High-Cost Universal Service Support; Developing a Link-Up; Universal Service Reform—Mobility Fund; WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Unified Intercarrier Compensation Regime; Federal-State Joint Board on Universal Service; Lifeline and See Connect America Fund; A National Broadband Plan for Our Future; Establishing Just and

<sup>&</sup>lt;sup>2</sup> 47 C.F.R. § 54.202(a) (1) (ii).

<sup>&</sup>lt;sup>3</sup> March 5, 2013 Order at Para. 9 citing Section 54.202(a) (1) (ii)

submits its five-year network improvement plan. ("Millington Telephone" or the "Company") is a rate-of-return carrier ETC and hereby

- ŗ its Rural Service Area The Challenges Faced by the Company in Providing Voice and Broadband to
- A. Description of the Company and its Service Area



# The Exchanges Contained Within the Company's Study Area

Millington Telephone Company, Inc. serves the combined exchange area(s) of:

Ξ the Intended Purposes The Company Has Used and Will Use Universal Service Support Only For

use Universal Service support ("USF") "only for the provision, maintenance, and Section 254(e) of the Communications Act of 1934, as amended requires ETCs to

intended."5 provision, maintenance, and upgrading of facilities and services for which the support is preceding calendar year and will be used in the coming calendar year only for the the coming year, states must annually file certifications by October 1 stating that all upgrading of facilities and services for which the support is intended."4 federal high-cost support provided to such carriers within the state "was used in the Section 54.314 of the FCC's rules, in order for state-designated ETCs to receive USF for ETCs not designated by a state must file similar certifications with the FCC.6 Pursuant to

service.",9 used to maintain and extend modern networks capable of providing voice and broadband key component of this [Section 254(e)] certification will now be that support is being network improvement plan and annual progress reports are a part, in determining whether information" contained in the annual Section 54.313 reports, of which the five year Commission stated, "[i]n light of the public interest obligations we adopt in this Order, a verify certifications filed by ETCs that are not state-designated. for which the support was intended.<sup>7</sup> they can certify that carriers' support has been used and will be used only for the purpose Section 254(e) certifications, states should conduct a "rigorous examination of the factual In its USF/ICC Transformation Order, the FCC clarified that prior to making the The FCC said that it would also use the reports to In this context, the

<sup>47</sup> U.S.C. § 254(e). 47 C.F.R. § 54.314(a).

<sup>47</sup> C.F.R. § 54.314(b)

USF/ICC Transformation Order at Para. 612.

Id

Id. (emphasis supplied).

customers with affordable and quality voice and broadband services receipt and utilization of federal universal service support to provide rural telephone which the USF is intended. Millington Telephone Company, Inc. depends upon its provision, maintenance and upgrading of their provision of facilities and services for of the recovery of expenditures of rural incumbent local exchange carriers incurred in the the Company and other incumbent rural telephone companies are, in fact, an integral part Essentially, under the existing rules and processes, the federal USF received by

upgrades, but also for the provision and maintenance of the facilities and services to progress reports will have in the annual Section 254(e) certification process, Millington which the support was intended Millington Telephone has used and will use USF not only for improvements and Telephone Company Inc.'s plan and progress reports will demonstrate not only how Accordingly, given the critical role the network improvement plan and the

### II. Millington Telephone Company Inc.'s Five-Year Network Improvement Plan

ETC designated ETCs in its 2005 ETC Order, it set forth the following criteria as to how the ETC's network throughout its service area: is to describe with "specificity" the proposed improvements or upgrades to the When the Commission adopted its five-year plan requirements for FCC.

is funded by high-cost support; (3) the specific geographic areas where the improvement and the estimated amount of investment for each project that designation; (2) the projected start date and completion date for each receipt of high-cost support throughout the area for which the ETC seeks (1) how signal quality, coverage, or capacity will improve due to the

served as a result of the improvements. 10 improvements will be made; and (4) the estimated population that will be

areas within a study area or they may be ones that are ongoing projects that have no projects may be ones that improve or upgrade the entire network rather than discrete reduce trouble reports or replace outdated equipment. Additionally, in some cases, the specific start and completion dates. accommodate new services or higher bandwidth or maintenance projects, such as to network (one or multiple services), projects related to updating technology to the improvements listed in the plan may be projects related to the expansion of the "do not necessarily require additional construction of network facilities." In that order, the FCC clarified that service quality improvements in the five-year plan Accordingly,

that have not been fulfilled in the prior calendar year. coverage, or capacity, and an explanation regarding any network improvement targets universal service support received, how support was used to improve service quality, maps explaining progress towards meeting the deployment targets, the amount of progress report on the five-year plan, pursuant to 47 C.F.R. §54.313(a)(1), including indicate."12 improvements are expected to occur by wire center or census block, as appropriate. the extent no improvements are planned in specific areas, the five-year plan should so The instructions to the Form 481 state "[r]ecipients may describe where The instructions also require that in subsequent years, ETCs must file a The information regarding the total

<sup>(</sup>rel. Mar. 17, 2005) ("2005 ETC Order"). 10 Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46

No. 3060-0819 (Low-Income), March 2014, Line 112 <sup>12</sup> Instructions for Completing FCC Form 481, OMB Control No. 3060-0986 (High-Cost), OMB Control

amount spent on capital expenses and the amount spent on operating expenses.<sup>13</sup> amount of universal service support received must also be broken out separately by the Accordingly, Millington Telephone Company Inc.'s five-year plan separately provides

# A. Millington Telephone's Major Network Improvement Projects

both capital expenditures and operating expenses.

population associated with those projects. calendar year 2019<sup>14</sup> along with the start and completion dates, capital costs, areas and Company, Inc. 's major network improvement projects for the year 2015 through Based upon this framework, Appendix A reflects Millington Telephone

### . How These Projects Will Improve the Network

## C. Estimated Capital Expenditures and Operating Expenses

expenditures are expected to occur. In the second table of Appendix B, the projected (projects) in Appendix A, by Part 32 account, along with the respective year in which the The first table in Appendix B included herein specifies the Capital Expenditures

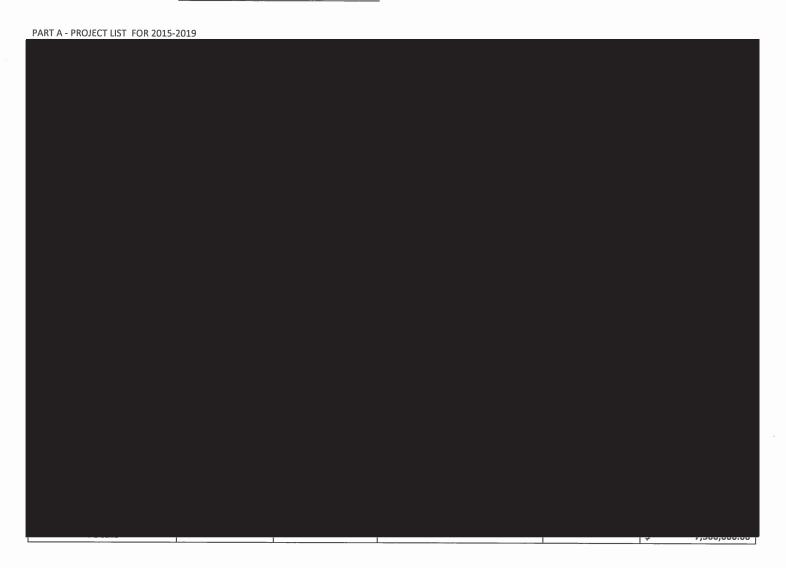
No. 3060-0819 (Low-Income), March 2014, Line 112 <sup>13</sup> Instructions for Completing FCC Form 481, OMB Control No. 3060-0986 (High-Cost), OMB Control

requirements contained in Section 54.313 are based on the calendar year. the fact that the first progress report on the plan is due July 1, 2015 and all of the other reporting Company believes that it is the FCC's intent for the calendar year 2015 to be considered "year one" due to Although the FCC has not specified what it considers to be "year one" of the five year plan, the

290571tn112 Page 7

projected to be placed into service. investment and for Capital Expenditures, which begins when the Capital Expenditures are operating expenses are provided, including depreciation expense for both embedded plant

Study Area Code Study Area Name Company Contact Name Contact Telephone Number Contact Email Address 290571
Millington Telephone Company, Inc.
John Strode
870.336.2345
John.Strode@RitterCommunications.com



Study Area Code

290571

Study Area Name

Millington Telephone Company, Inc.

Company Contact Name

John Strode 870.336.2345

Contact Telephone Number Contact Email Address

John.Strode@RitterCommunications.com

Part B: 5-Year Proposed Capital Expenditures and Operating Expenses



FCC 481 290571tn510

requirement.",4 commitments would be considered on a case-by-case basis.<sup>3</sup> protection obligations under state law. Compliance with such laws may meet our stated, ETC for Wireless Service would satisfy this requirement" and that the sufficiency of other The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code must make "a ot,, n establishing this the extent a specific commitment to objective measures to protect consumers." 2 wireline certification in Oľ. wireless its 2005 ETC ETC applicant is subject to consumer Order,1 the FCC In this context, found that an the FCC

obligations include, but are not limited to, the following Company complying with applicable service quality standards and consumer protection rules. Millington is subject Telephone Company, Inc. to consumer protection obligations ("Company") hereby certifies under state law. that These = The

- customers; Regulatory Authority (TRA) which disclose rates, terms and conditions of service to filing a Local Exchange Tariff pursuant to the requirements of the Tennessee
- Utilities set forth in Chapter 1220-4-2 Regulations for Telephone Companies. require adherence  $\overline{\mathcal{O}}$ consumer to TRA's Regulations Governing Service supplied protection requirements governing telephone providers ьу Telephone The basic which

<sup>17, 2005) (&</sup>quot;2005 ETC Order"). <sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar

<sup>(9)</sup> promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.
<sup>4</sup> *Id.* at n. 72. <sup>3</sup> Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific service to customers; (2) make available maps showing where service is generally available; (3) provide contract

FCC 481 290571tn510

reviewing its operations to assure the furnishing of adequate service. the utility public obligations in its service include: area. (a) (b) Each telephone utility has the obligation of continually Each telephone utility shall provide telephone service 6

- enterprise, operation may be determined upon reasonable notice and request by the Authority suitable records shall be maintained so that the results of the of the telephone Where a telephone utility is generally operated in conjunction with any other
- will and in general, represent the utility to the customer. applications where have warranted, convenient access Business offices shall be so located and staffed that customers and the public for service, to answer questions relating to services and rates, accept and explain charges on customers' bills, adjust charges made in error ð qualified personnel, including supervisory personnel process
- to customers newspaper directory information or assistance, the business and the Where one business office serves several communities toll-free calling advertising office public advised as to means of contacting the business office from such communities or other methods necessary, signs on company buildings and shall be the provided. By utility shall means property, keep its of
- public at such other times as may be warranted by circumstances during the normal hours of the normal work week, excluding holidays and Business office services will be available to the customers and the
- promptly serve those who contact the business office personnel, <u></u> instructed to It will бе the bе responsibility of the courteous, considerate and utility efficient, to insure are that available to qualified

FCC 481 290571tn510

necessary to obtain service conforming to the customer's needs undertaking to exception be applied new <u>a</u> The of service, any action to business utility his bill and the the shall inform the to utility customers furnish the service monthly charge shall not provide customer requiring any ordered. offor the service any this information service To information, customers connection charge ordered, and assistance inquiring prior with the Ö

Customer billing guidelines are set forth in TRA regulation 1220-4-2-.10 include:

- statement of charges (1) Bills to customers shall be rendered regularly and shall contain a listing of all Utilities shall comply with reasonable customer requests for an itemized
- after subsequent bill for telephone service. month's upon the customer's request. The refund to the customer shall be rendered useless willful act of the customer and it remains out of order in excess of twenty-four (24) hours being reported, appropriate adjustments or refunds shall be made to charge In the event the customer's service is for the or inoperative. period of days The refund may and that interrupted other than be portion accomplished by of the the service pro rata part of the by negligence ಶ and the customer, credit on the facilities 2
- rule the Call-Guide will contain a customer refund section informing the customer of his/her refund A bill insert should be included in the first bill after option. When new phone books are printed the effective date of this

FCC 481 290571tn510

TRA 13 and include: customer complaints are handled pursuant 5 TRA guidelines included in 1220-4-1-

- customers <u>e</u>  $\triangleright$ full and prompt investigation of all types of complaints made by
- grade customers, (b) If the use of service interferes unreasonably with the necessary use of the other a customer may be required to take insufficient quantity of different class or
- complaint forwarded by the Authority, file a written reply with the Authority Each telephone utility shall within (10) working days, after receipt of ಶಾ

state requirements governing the protection of customers' privacy. relating to truth-in-billing requirements, In addition, the Company S subject to CPNI, Red Flag Rules and other applicable federal and consumer protection obligations under state law

### MILLINGTON TELEPHONE CO., INC.

290571tn610.docx

manage traffic spikes throughout its network, as emergency situations require damaged The Company can change call routing translations as needed to reroute traffic around source, SI function in emergency situations as set forth in §54.202(a)(2). The Company's network traffic designed to remain functional in emergency situations without an external power spikes resulting from emergency situations as required by Section 54.202(a)(2). Millington Telephone Co., is able to facilities. reroute traffic around damaged facilities, and is capable of managing Changing call routing translations will also allow the Inc. (The Company), hereby certifies that it is Company to able to

battery back-up that enable the central office to keep running until power is restored so locations. customers Length of run time is determined by the equipment serving the area and the number of Company has battery backup at all office locations and in its electronic equipment sites. Specifically, each central office building is supplied with standby generators and fuel is They will continue to run as long as the Company has access to propane working out of the equipment. available, or until system changes Generators are installed are made to reroute at all Central Office traffic. The

to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain capable of managing traffic spikes resulting from emergency situations."

### MILLINGTON TELEPHONE CO., INC.

290571tn610.pdf

traffic damaged facilities. Changing call routing translations will also allow the Company to The Company can change call routing translations as needed to reroute traffic around SI manage traffic spikes throughout its network, as emergency situations require source, function in emergency situations as set forth in §54.202(a)(2). The Company's network designed spikes resulting is able to Millington Telephone Co., to remain reroute traffic from emergency situations functional around damaged facilities, and is capable Inc. in emergency situations without an external power (The Company), hereby certifies that it is able as required by Section 54.202(a)(2). of managing to

long generators customers Length of Company has battery backup at all office locations and in its electronic equipment sites. battery locations. as back-up that enable the central office to keep running until power is restored so Specifically, each central office building is supplied with standby generators and fuel is working out of the equipment. run time is determined by the equipment serving the area They will continue to run as long as the Company has access available, or until system changes Generators are made are installed to reroute at all Central Office and the number of traffic. to fuel for The

to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain capable of managing traffic spikes resulting from emergency situations."

290571tn1010

Name: Millington Telephone Company, Inc.

SAC: 290571

SPIN: 143001634

LINE 1010 – VOICE SERVICE RATE COMPARABILITY

standard deviations above the national average. of \$20.46. Therefore, Millington Telephone Company, Inc. 's fixed voice service is not more than two Millington Telephone Company, Inc.'s fixed voice service is \$13.15 which is below the urban floor rate

(700) Pri Data Col	(700) Price Offerings Data Collection Form	(700) Price Offerings Including Voice Rate Data Data Collection Form	Pata				FC O	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013	B Control No. 3060-0819
<010>	Study Area Code	Code			290571				
<015>	Study Area Name	Name			MILLINGTON TEL CO	N TEL CO			
<020>		ar			2015				
<030>		Contact Name - Person USAC should contact regarding this data	contact regard	ling this data	John Strode	de			
<035>	Contact Tel	Contact Telephone Number - Number of person identified in data line <030>	er of person id	ntified in data line		5 ext.			
<039>	Contact Em	Contact Email Address - Email Address of person identified in data line <030>	ss of person id	entified in data line		John.Strode@RitterCommunications.com			
<701>		Residential Local Service Charge Effective Date	:	]					
<702>	Single State	Single State-wide Residential Local Service Charge	ctive Date	1/	1/1/2014				
<703>	Salv	(a)>	ervice Charge	1	1/2014				
	State	Exchange (ILEC)	ervice Charge			<b>6</b> 53	<b>\$4</b> \$	<b>cb5</b> 5	ô
	NI	Drummonds	ervice Charge <a3> SAC (CETC)</a3>	doi>	1/2014 cb2> Residential Local Service Rate	<0.5> State Subscriber Line Charge	 dd> State Universal Service Fee	cbS> Mandatory Extended Area Service Charge	CC>
	TN	DE GIIIII CAAGO	ervice Charge <a3> SAC (CETC)</a3>		1/2014 cb2> Residential Local Service Rate 13.15	4h3> State Subscriber Line Charge 0.0	<bd><bd><bd><bd><bd><bd><bd><bd><bd><bd></bd></bd></bd></bd></bd></bd></bd></bd></bd></bd>	cb5> Mandatory Extended Area Service Charge 0.0	Total per line Rates and fe
	TN	Mason	sctive Date charge charge sac (cerc)	<b1>Rate Type</b1>	L/2014  db2  Residential Local  Service Rate  13.15	463> State Subscriber Line Charge 0.0	 State Universal Service Fee  0.0  0.0	dbS  Mandatory Extended Area  Service Charge  0.0	Total per line Rates and Fe
	TN	Mason Millington	sctive Date service Charge <a></a>	<b1>Rate Type</b1>	db2- Residential Local Service Rate 13.15 13.15	453> State Subscriber Line Charge 0.0 0.0	 cbd> State Universal Service Fee 0.0  0.0  0.0	Obs- Mandatory Extended Area Service Charge 0.0	Total per line Rates and Fe 13.1.5
	TN	Mason Millington Munford	sctive Date service Charge	<b1>Rate Type</b1>	1/2014  cb2> Residential Local Service Rate 13.15  13.15  13.15	43> State Subscriber Line Charge 0.0 0.0 0.0	 State Universal Service Fee 0.0 0.0 0.0	Absolution Action Charge O.0 O.0 O.0 O.0	Total per line Rates and Fe 13 . 15 13 . 15 13 . 15
		Mason Millington Munford Rosemark	scrive Date service Charge	<b1> Rate Type</b1>	1/2014  cb2>  Residential Local Service Rate 13.15 13.15 13.15 13.15 13.15	State Subscriber Line Charge <ul> <li>0.0</li> <li>0.0</li> <li>0.0</li> <li>0.0</li> </ul>	State Universal Service Fee 0.0 0.0 0.0	AD5> Mandatory Extended Area Service Charge 0.0 0.0 0.0	Total per line Rates and Fe 13.15 13.15 13.15
	NI	Mason Millington Millington Munford Rosemark Shelby Forest	ervice Charge <a3> SAC (CETC)</a3>	<b1>Rate Type</b1>	1/2014  cb2  cb2  Residential Local  Service Rate  13.15  13.15  13.15  13.15  13.15	State Subscriber Line Charge 0.0 0.0 0.0 0.0	State Universal Service Fee 0.0 0.0 0.0 0.0	Mandatory Extended Area Service Charge 0.0 0.0 0.0	Total per line Rates and Fe 13.15 13.15 13.15 13.15 13.15

July 2013	
OMB Control No. 3060-0986/OMB Control No. 3060-0819	Data Collection Form
FCC Form 481	(710) Broadband Price Offerings

Coll-3.         Designal Name         Military or Table         Military or Table         Author         A	<010>	Study Area Code	Code			290571				
Program   Servan ISAC should contact regarding this data	<015>	Study Area	Name			MILLINGTON TEL	CO			
Contact Name - Person USAG should contact regarding this data         Jobin Stronds           Contact Telliphone Number - Number of person identified in data line ediblo         #731/21/15 exct.           colar         Telliphone Number - Number of person identified in data line ediblo         #731/21/15 exct.         #731/21/15 exct.           colar         data         Displayed in data line ediblo         Jobin. Strondeshit Stretchemun (act Long Long Long Long Long Long Long Long	<020>	Program Y	ear			2015				
Contact Tenal Address - Email Address of person identified in data line 430b	<030>	Contact Na	ame - Person USAC shoul	d contact regarding	this data	John Strode				
Contact Email Address of person identified in data line cd3D>   Colin. Strookesk lites communications. com	<035>	Contact Te	lephone Number - Numb	er of person identif	ied in data line <030:					
State   Exchange (IEC)   Residential   State Regulated   Total Rates   Residential State Regulated   Total Rates   Residential State Regulated   All   S3.95   O.0   S3.95   O.0   S3.95   O.0   O.0	<039>		nail Address - Email Addr	ess of person identi	fied in data line <030		tterCommunications.	com		
late         Exchange (ILEC)         Residential Rates Rate         State Regulated Rates Rates         Total Rates Image (ILEC)         Browalds and Service (Mbps)         Browalds and Service (Mbps)         Usage Allowance (Mbps)         Usage Allowance (ILEC)         Usage Allowance (Mbps)         Usage Allowance (Mbps)         Usage Allowance (Mbps)         Usage Allowance (ILEC)         Usage Allowance (ILEC)         Usage Allowance (ILEC)         O.0	<711>	<a1></a1>	<82>	\$1>	<b2></b2>		<d2:< th=""><th></th><th></th><th><d4></d4></th></d2:<>			<d4></d4>
A11 69.95 0.0 69.95 115.0 2.0 0.0 0.0 0 0 0 0 0 0 0 0 0 0 0 0 0		State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed	S	Usage Allowance (GB)	Usage Allowance Action Taken
A11 59.95 0.0 59.95 3.0 0.5 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0		NI	All	69.95	0		;			Other, N/A
A11 59.55 0.0 55.55 0.0 0.0 0.0 0.0 0.0 0.0 0.		!	All			89.90	i. c	2.0		Other W/A
All 59.95 0.0 59.95 0.0 1.0 0.0		N.I.		59.95	0.0	59.95	3.0	0.5		C. 11/2
		TN	All	59.95	0.0	59.95	8.0	1.0	0.0	Other, N/A
						5				

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		The state of the s	
		The second secon	
RITTER COMMUNICATIONS	401726	TRI-COUNTY TELEPHONE COMPANY, INC.	
RITTER COMMUNICATIONS	401722	E. RITTER TELEPHONE COMPANY, INC.	
Doing Business As Company or Brand Designation	SAC	Affiliates	
<a3></a3>	<a2></a2>	<813> <a1></a1>	<81
		<812> Operating Company	<81
		<811> Holding Company RITTER COMMUNICATIONS HOLDINGS, INC.	- 61
		<810> Reporting Carrier MILLINGTON TELEPHONE COMPANY, INC.	<81
com	John.Strode@RitterCommunications.com	<039> Contact Email Address - Email Address of person identified in data line <030> 30	<03
	8703362345 ext.	<035> Contact Telephone Number - Number of person identified in data line <030> 87	63
	John Strode	<030> Contact Name - Person USAC should contact regarding this data 30	â
	2015	<020> Program Year 20	<02
	MILLINGTON TEL CO	<015> Study Area Name	<01
	290571	<010> Study Area Code 25	<01
July 2013			
OMB Control No. 3060-0986/OMB Control No. 3060-0819		Data Collection Form	Data
FCC Form 481		(800) Operating Companies	(800)

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#### MILLINGTON TELEPHONE COMPANY INC GENERAL EXCHANGE TARIFF

### MISCELLANEOUS SUPPORT PROGRAMS

Original Page 11 Section 8

3

TRA No.

#### ω ω Link-Up Tennessee

credit to the installation and connection charge applicable to the provisioning of residence service. promote subscribership among low income households by providing a assistance to qualifying applicants. It is intended to preserve and Link-up Tennessee is offered in all exchanges to provide subsidized

#### Ø Regulations

- Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to charges for the establishment of service for a single telephone line per household, residence customers, and will be applied to the non-recurring at the principle place of residence.
- N purposes, unless the subscriber is more than sixty (60) years of The subscriber must not be a dependent for federal income tax
- လ income test. The subscriber must meet the requirements of a state established

#### 9 Rates and Charges

subscribers total non-recurring installation and connection charge the installation and connection charges will be applied to the A non-recurring credit in the amount of one-half (maximum of \$30.00) of

#### Ω 4. In-Class Room Computer Access

#### General

regulations, and connection charges governing the provision of this service (See BellSouth General Subscriber Tariff, Section A3.32, Pages 77 and 78). This shall include all free public libraries in any city, county, Access Service, Millington Telephone Co., Inc concurs in the rules, With the exception of the monthly rates for In-Classroom Computer

#### $\overline{\omega}$ Regulations

administrative business lines. Recurring charge includes touch tone conditioning. It does not include the FCC End User Charge or E-911 charges. These charges will be added to the monthly rate. This service is for computer access only. It does not replace

Z Z

#### $\Omega$ Rates and Charges

Monthly rate for this service shall be

\$17.00

Moved from Section 4, 5th Revised Page 5 and 2nd Revised Page 6

ISSUED: November 18, 1999

EFFECTIVE: January 3, 2000

W. S. HOWARD, President

290571tn1210

### MILLINGTON TELEPHONE COMPANY INC GENERAL EXCHANGE TARIFF

### MISCELLANEOUS SUPPORT PROGRAMS

TRA No. 1 Section 8

3<sup>rd</sup> Revised Page 12 Cancels 2<sup>nd</sup> Revised Page 12

#### 8.5 Life Line Assistance Program

service available to eligible residential subscribers. apply to monthly recurring rates and qualifying residential customers residential telephone service. Discounts are applied to existing tariffed rates and charges for The LifeLine Assistance Program was designed to make telephone The discounts

#### W Regulations

- foreign exchange service LifeLine Service is available only with residential service, excluding
- N customer's primary residence. LifeLine Service is limited to one line per household at the
- ယ annual income at or below 125% of the federal poverty level Stamps, Medicaid or to customer's with household total gross Children (AFDC) Supplemental Security Income (SSI), Food for qualified residential recipients of aid to Families with Dependent The federal and state credits are applied to the Local Service bills
- 4 preceding No. 3 responsible for administration of the programs mentioned in the Applications for this service will be verified with the state agency
- Ò appropriate credit on the customer's monthly bill. The company will process all applications and apply the
- ത take place initially and at a minimum annually each year of service and charges would apply. thereafter. When the customer is no longer eligible for LifeLine changes that would affect qualification. Verification of eligibility will Customers of LifeLine Service must notify the Company of any Service, the discount will be discontinued and regular tariff rates
- 7. Restriction is added to their line. No deposit is required from a LifeLine customer if DDD Toll DDD Toll Restriction is offered at no charge to LifeLine customers

#### 9 Rates and Charges

Monthly Credit (maximum of one line per qualified customer)

credit, plus a state credit of \$3.50 for a total of \$13.50 each month A discount of \$10.00 will be given as a Federal LifeLine Service

00

N Section 8.3, Original Page 11. Non-recurring charges are the same as Link-Up Tennessee.

ISSUED: December 4, 2003

EFFECTIVE: July 1, 2003

290571tn3026.pdf



## MILLINGTON TELEPHONE COMPANY, INC.

Consolidated Financial Statements

December 31, 2013 and 2012

Independent Auditors' Report on Internal Control and Compliance Thereon) (With Independent Auditors' Report and



KPMG LLP Suite 900 50 North Front Street Memphis, TN 38103-1194

### Independent Auditors' Report

The Board of Directors and Shareholder Millington Telephone Company, Inc.:

We have audited the accompanying consolidated financial statements of Millington Telephone Company, Inc. and subsidiary (the Company), which comprise the consolidated balance sheets as of December 31, 2013 and 2012, and the related consolidated statements of operations, comprehensive income, financial statements. stockholder's equity, and cash flows for the years then ended, and the related notes to the consolidated

# Management's Responsibility for the Financial Statements

statements in accordance with U.S. generally accepted accounting principles; this includes the design consolidated financial statements that are free from material misstatement, whether due to fraud or error. implementation, and maintenance of internal control relevant to the preparation and fair presentation of the Management is responsible for the preparation and fair presentation of these consolidated financial

### Auditors' Responsibility

material misstatement. the audit to obtain reasonable assurance about whether the consolidated financial statements are free from issued by the Comptroller General of the United States. Those standards require that we plan and perform We conducted our audits in accordance with auditing standards generally accepted in the United States of Our responsibility is to express an opinion on these consolidated financial statements based on our audits America and the standards applicable to financial audits contained in Government Auditing Standards,

significant accounting estimates made by management, as well as evaluating the overall presentation of the the effectiveness of the Company's internal control. Accordingly, we express no such opinion. An audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on entity's preparation and fair presentation of the consolidated financial statements in order to design audit consolidated financial statements. The procedures selected depend on the auditors' judgment, including the consolidated financial statements. assessment of the risks of material misstatement of the consolidated financial statements, whether due to An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the includes evaluating the appropriateness of accounting policies used and the reasonableness or error. In making those risk assessments, the auditor considers internal control relevant to the

audit opinion. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our



#### Opinion

material respects, the financial position of Millington Telephone Company, Inc. and subsidiary as of December 31, 2013 and 2012, and the results of its operations and its cash flows for the years then ended in conformity with U.S. generally accepted accounting principles. In our opinion, the 2013 and 2012 consolidated financial statements referred to above present fairly, in all

#### Other Matter

adjustments described in note 2 that were applied to restate retained earnings as of December 31, 2011. In our opinion, such adjustments are appropriate and have been properly applied As part of our audits of the 2013 and 2012 consolidated financial statements, we also audited the

# Other Reporting Required by Government Auditing Standards

and compliance and the results of that testing, and not to provide an opinion on internal control over on our consideration of the Company's internal control over financial reporting and on our tests of its reporting and compliance with Government Auditing Standards in considering the Company's internal control over financial financial reporting or on compliance. That report is an integral part of an audit performed in accordance The purpose of that report is to describe the scope of our testing of internal control over financial reporting compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. In accordance with Government Auditing Standards, we have also issued our report dated March 31, 2014,



March 31, 2014

290571tn3026.pdf

## MILLINGTON TELEPHONE COMPANY, INC.

December 31, 2013 and 2012 Consolidated Balance Sheets

#### Assets

Current assets:

Accounts receivable, net Receivable from RUS

Materials and supplies

Deferred income taxes Prepaid expenses

Income taxes receivable from E. Ritter & Company Due from affiliates

Total current assets

Noncurrent assets:

Nonregulated property and equipment, net

Telephone plant:

In-service

Under construction

Total telephone plant

Less accumulated depreciation

Net telephone plant

### Liabilities and Stockholder's Equity

Current liabilities:

Accounts payable

Current maturities of long-term debt

Accrued expenses

Customer deposits and advance billings

Due to affiliates

Other

Total current liabilities

Long-term liabilities and deferred credits:

Long-term debt
Deferred income taxes

Other Pension liability

Stockholder's equity:
Common stock, no par value; shares authorized, issued and

Total long-term liabilities and deferred credits

Retained earnings outstanding

Accumulated other comprehensive loss

Total stockholder's equity



290571tn3026.pdf

# MILLINGTON TELEPHONE COMPANY, INC.

Years ended December 31, 2013 and 2012 Consolidated Statements of Operations

Operating revenue:

Local service

Network access

Data Long distance

Other

Nonregulated sales

Total operating revenue

Operating expenses:

Plant operations Depreciation

Customer operations

Corporate operations

Data cost of sales

Nonregulated expenses

Taxes - other than income taxes

Total operating expenses

Operating loss

Other income (expense):

Interest income

Gain on extinguishment of post-retirement benefit plan Interest expense

Other Transaction expenses from sale of Company

Total other income (expense), net

Income (loss) before income taxes

Provision for income taxes

Net loss



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# MILLINGTON TELEPHONE COMPANY, INC.

Consolidated Statements of Comprehensive Income Years ended December 31, 2013 and 2012



290571tn3026.pdf

Consolidated Statements of Stockholder's Equity
Years ended December 31, 2013 and 2012

Common Preferred ea

MILLINGTON TELEPHONE COMPANY, INC.

Common Preferred Retained Retained other carety comprehensive field comprehensive fiel

Balances at December 31, 2011
Impact of resistement adjustments (note 2)
Balances at December 11, 2011, as restated
Net loss
Defined benefit pension plan, net of taxes
Redemption of preferred stock
Balance at December 31, 2012
Net loss
Defined benefit pension plan, net of taxes
Defined benefit pension transfer to ERC
Balance at December 31, 2013

290571tn3026.pdf

## MILLINGTON TELEPHONE COMPANY, INC.

Years ended December 31, 2013 and 2012 Consolidated Statements of Cash Flows

Cash flows from operating activities: Net loss Adjustments to reconcile net loss to net cash provided by operating activities:

Noncash operating activities:
Depreciation of telephone plant and
nonregulated property and equipment Defined benefit pension plan

Gain on termination of postretirement benefits Uncollectible operating revenues Provision for deferred income taxes Postretirement benefits

Changes in operating assets and liabilities: Accounts receivable Gain on sale of property, plant and equipment

Materials and supplies Receivable from RUS Due to/from affiliates Prepaid expenses

Defined benefit pension plan contribution Customer deposits and advance billings Accrued expenses Accounts payable Income taxes

Net cash provided by operating activities

Other

Cash flows from investing activities:

Net repayments of receivables from Millington CATV, Inc.

Proceeds from the sale or maturity of investments

Proceeds from the sale of property, plant and equipment Purchase of property, plant and equipment

Net cash provided by (used in) investing activities

Cash flows from financing activities: Payment of dividends

Payments on long-term debt Proceeds from short-term borrowings

Redemption of preferred stock

Net cash used in financing activities

Net increase (decrease) in cash

Cash: Beginning of year

End of year

Supplemental cash flow disclosures: Income taxes paid (refunded) Interest paid



# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements

December 31, 2013 and 2012

# (1) Organization and Summary of Significant Accounting Policies

### (a) Organization

On December 11, 2012, Millington Telephone Company, Inc. (the Company) became a wholly owned subsidiary of E. Ritter Communications Holdings, Inc. (RCH or the Parent), which is a wholly owned subsidiary of E. Ritter & Company (ERC).

## (b) General Disclosure of Regulatory Matters

applied the acquisition method of accounting as described within ASC 805, Business Combinations, Such regulatory assets and liabilities are required to be recorded and, accordingly, reflected in the an asset, reduce or eliminate the value of an asset and impose a liability on a regulated enterprise. accounting under which actions by regulators can provide reasonable assurance of the recognition of Commission. maintained in accordance with the rules and regulations of the Tennessee Regulatory Authority with respect to the acquisition by RCH described above. balance sheet of an entity subject to regulatory accounting. Accordingly, the Company has not Accounting Standards Board Accounting Standards Codification (ASC) Topic 980, (TRA), which substantially adhere to the rules and regulations of the Federal Communications The Company's telephone operations are regulated in nature and its telephone accounting records are The Company's regulated operations are subject to the provisions of regulatory The Company's regulated operations are subject to the provisions of Financial Regulated

### (c) Consolidation

eliminated in the consolidated financial statements. owned subsidiary MTEL Long Distance, Inc. All intercompany accounts and transactions have been These statements present the consolidated financial information of the Company and its wholly

### (d) Use of Estimates

these estimates. and circumstances as of the date of the financial statements. Actual results realized may differ from accompanying financial statements are based upon management's evaluation of the relevant facts liabilities at the date of the financial statements. The estimates and assumptions used in the the amounts of assets, liabilities, revenues and expenses, and disclosure of contingent assets and in the United States of America requires management to make estimates and assumptions that affect The preparation of financial statements in conformity with accounting principles generally accepted

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements

December 31, 2013 and 2012

### (e) Cash Equivalents

months or less to be cash equivalents The Company considers all highly liquid short-term investments purchased with a maturity of three

### (f) Accounts Receivable

issues. Uncollectible accounts are written off when a settlement is reached for an amount that is less than the outstanding historical balance or when the Company has determined that collection of the for doubtful accounts. The allowance for doubtful accounts reflects the Company's best estimate of experience, market conditions, current trends, and any specifically identified customer collection probable losses inherent in the Company's receivables determined on the basis of Accounts receivable are stated at the historical carrying amounts, net of write-offs and allowances is unlikely. , respectively. At December 31, 2013 and 2012, the Company had recorded allowances of

### (g) Materials and Supplies

using specific-identification method) or market. for copper wire and fiber optic cable inventories, which are valued at the lower of cost (determined Inventories are valued at the lower of cost (determined using average cost method) or market, except

## (h) Telephone Plant and Depreciation

assets. Telephone plant not subject to regulation is included in nonregulated property and equipment. allowance for funds used during construction. For financial reporting purposes, the Company provides for depreciation using straight-line composite rates over the estimated useful lives of the Telephone plant in-service is stated at original cost, including general overhead capitalized and an

minor items not constituting substantial betterments, is charged to maintenance expense as incurred depreciation. The cost of maintenance and repairs of telephone plant, including the cost of replacing depreciation are removed from the balance sheet, and any gain or loss on the transaction is recorded. When nonregulated property is retired, the cost of the property and the related accumulated When telephone plant is retired, the original cost, net of salvage, is charged against accumulated

### (i) Long-Lived Assets

expected future cash flows are less than the carrying value, an impairment loss is recognized equal to an amount by which the carrying value exceeds the fair value of the asset. The factors considered by as well as the effects of obsolescence, demand, competition and other economic factors. the Company in performing this assessment include current operating results, trends and prospects, future cash flows expected to result from its use and eventual disposition. circumstances indicate that the carrying value of an asset may not be recoverable from the estimated The Company reviews the carrying value of long-lived assets for impairment whenever events and When undiscounted

### 8 Revenue Recognition – Network Access and Long-Distance Settlements

exchange networks and facilities. The Company accrues unbilled revenues earned from the date of Revenues are recognized when earned and are primarily derived from usage of the Company's local

9 (Continued)

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements

December 31, 2013 and 2012

revenues are estimated under cost separation procedures that base revenues on current operating the customers' last billing to the end of the accounting period. Certain toll and access service costs and investments in facilities to provide such services.

are reported to the applicable pool administrator. services. Settlements with these revenue pooling arrangements are subject to retroactive adjustments Such pools were funded by local interexchange carriers and other providers of telecommunications out-of-period pooling adjustments of from the pool members. The impacts of these adjustments are recorded in the period in which they The Company also participates in revenue pooling arrangements with other local service providers. During 2013 and 2012, the Company recorded (increase to earnings), respectively.

### (k) Broadband Stimulus Grant

money received for reimbursement of capital expenditures is accounted for as a deduction from the cost of the project is a grant, with the remaining cost funded by a long-term loan from RUS. The construction of the project was completed in 2013. As portions of the project were completed, the certain rural areas in West Tennessee. Under the Loan/Grant and Security Agreement, 70% of the and grant administered by the Rural Utilities Service (RUS) to extend its fiber optic network to property, plant and equipment. Depreciation is calculated and recorded based on the 30% cost of the asset. The resulting balance sheet presentation reflects the 30% investment in the assets in Company applied for funding from RUS based on the approved plan in the agreement. The grant In October 2010, the Company was awarded a Broadband Initiative Program (BIP) loan



administrative processes with RUS to draw the remaining grant funds under the agreement. The calculated for each draw on the loan. interest rate on the Stimulus Loan is set based on the cost of borrowing by the U.S. Treasury and is While the construction of the project is complete, the Company is proceeding through

## (1) Environmental Remediation Liability

reviewed and adjusted for new facts. probable and can be reasonably estimated. The carrying amount of these liabilities is regularly The Company accrues for losses associated with environmental obligations when such losses are

(Continued)

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# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements

December 31, 2013 and 2012

### (m) Income Taxes

returns beginning on the acquisition date. Income tax expense is calculated on a separate return existing assets and liabilities. The Company is included in the ERC consolidated federal and state tax future years to differences between the financial statement carrying amounts and the tax bases of for the tax consequences of temporary differences by applying enacted statutory rates applicable to Income taxes are accounted for using the asset and liability method. Deferred taxes are recognized

has determined that it does not have any material unrecognized tax benefits as of December 31, 2013 The Company recognizes tax positions which are more likely than not to be sustained. The Company

## (n) Fair Value of Assets and Liabilities

required in interpreting market data to develop certain estimates of fair value. Accordingly, certain market exchange. estimates are not necessarily indicative of the amounts that the Company would realize in a current information or other appropriate valuation methodologies. Considerable judgment, however, is The Company has estimated the fair value of its financial instruments using available market

of the short maturity of those instruments. payable, accrued expenses, due from affiliates and due to affiliates approximates fair value because The carrying value of cash and cash equivalents, accounts receivable, receivable from RUS, accounts

### (o) Defined Benefit Plan

pension accounting is included in accumulated other comprehensive loss. See note 8. existing at the time of adoption of the Financial Accounting Standards Board's (FASB) standard for consolidated balance sheet date. The unrecognized loss, prior service credit and transition asset The funded status of the defined benefit pension plan (the Plan) is measured as the difference fair value of the Plan's assets and the projected benefit obligation (PBO) as of the

### (p) Subsequent Events

through March 31, 2014 which was the date the financial statements were available to be issued The Company has evaluated the effect subsequent events would have on the financial statements

These amounts will be recorded in accounts receivable until the refund is received from the State of Tennessee. proof of reimbursement to the customers. amounts charged to customers from December 2009 to March 1, 2013 when the Company provides error was discovered in March 2013. The State of Tennessee will reimburse the Company the Prior to RCH ownership of MTC, customers were incorrectly charged sales tax on DSL services. The 2014 billing totaling Customers with active accounts were issued credit on their Inactive customers will be mailed refund checks totaling

11 (Continued)

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements December 31, 2013 and 2012

#### 3 Restatement

comprising the adjustments to January 1, 2012 opening retained earnings and AOCL are as follows: the Company's prior period financial statements, which management corrected by restating retained earnings and accumulated other comprehensive loss (AOCL) as of December 31, 2011. The items Subsequent to the issuance of the December 31, 2011 financial statements, several errors were identified in

Misstatements within retained earnings: Materials and supplies overstatement Accrued expenses overstatement Accounts payable overstatement Carrier access billings receivable overstatement Advanced billings liability understatement

Overstatement of 2011 retained earnings before income tax benefit

Income tax benefit of above adjustments to 2011 retained earnings Reclassification to tax effect AOCL Income tax corrections exclusive of the above

Net decrease to retained earnings at December 31, 2011

Misstatements within AOCL: Understatement of net pension liability Reclassification to tax effect AOCL

Net decrease to AOCL at December 31, 2011

December 31, 2011. retained earnings as the matter giving rise to the appropriated retained earnings was no longer relevant at of previously appropriated retained earnings were reclassified to unappropriated

Additionally,

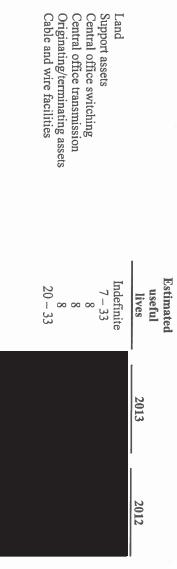
component, which was understated billings related to local service and network access. In addition, inventories were overstated primarily due The primary reason that 2011 retained earnings were overstated is due to an error in recording advance AOCL having previously been reported without a tax effect and to increase the AOCL pension liability recorded deferred income tax assets and liabilities. Restatements of AOCL were also necessary due to to lack of an appropriate valuation allowance to reflect their condition. Corrections were also made to the

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements
December 31, 2013 and 2012

### (3) Telephone Plant

Telephone plant in-service at December 31, 2013 and 2012 is summarized as follows:



plant and equipment and makes adjustments to its depreciation rates accordingly. 2013 and 2012, respectively. The Company periodically evaluates the depreciable lives of its property, The provision, as a percentage of the average balance of telephone plant in service, was Depreciation expense for telephone plant was for 2013 and 2<u>012, respectively.</u>

### (4) Nonregulated Operations

Nonregulated property and equipment, net at December 31 consists of the following:

Inventory Other	Accumulated depreciation	Land  Buildings and leasehold improvements Internet and security systems equipment Other	
		Indefinite 30 – 44 5 – 10 7 – 10	Estimated useful lives
			2013
			2012

equipment is computed using the straight-line method for both financial reporting and Nonregulated property and equipment is stated at original cost. Depreciation on nonregulated property and income tax

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements December 31, 2013 and 2012

purposes. Depreciation expense of the nonregulated property and equipment was 2013 and 2012, respectively. for

During 2012, the Company fully impaired leasehold improvements with a carrying value of These leasehold improvements relate to facilities vacated as a result of the acquisition of the Company by RCH in December 2012. As such, facilities were used by Millington CATV, Inc. (MCATV), an affiliated realized by MTC, were charged to MCATV and are included in due from affiliates in the December 31, entity also acquired by RCH in December 2012, the impairment charges, net of the future tax benefit to be 2012 consolidated balance sheet.

Income from nonregulated operations is as follows:

2013

2012

Data cost of sales

Net data revenue

Security systems Customer premises equipment revenue

Total sales

Expenses:

Cost of security systems Other expenses Cost of customer premises equipment

Total expenses

Pretax income from nonregulated operations

#### (5) **Long-Term Debt**

Long-term debt at December 31, 2013 and 2012 consists of borrowed from the RUS under the Company's 2004 Loan Agreement among the Company, the United States of America, and the Rural Telephone Bank. In December 2012, all of the previous loans drawn under this loan agreement, except the Stimulus Loan, were repaid. The Loan Agreement is secured by all the debt in full in 2014. remaining balance was reclassified as current maturities of long-term debt as the Company intends to repay compliance with the loan covenants on December 31, 2013 and 2012. At December 31, requirements, and certain operational requirements during the construction. of the assets of the Company and contains loan covenants, including restrictions on dividends, reporting The Company was in 2013, the

the economic life of the project (22 years). In the event of default of the terms of the agreement, the The RUS will have a retained security interest in the assets funded by the broadband stimulus grant over

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements

December 31, 2013 and 2012

government could exercise the rights under the retained security interest to gain control and ownership of these assets.

### (6) Income Taxes

activities is as follows: The provision (benefit) for income taxes attributable to the Company's regulated and nonregulated

State	Deferred: Federal	Current: Federal State	Deferred: Federal State	Current: Federal State	
				Regulated	
				Nonregulated	December 31, 2013
				Total	

## MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements
December 31, 2013 and 2012

The differences between the federal statutory rate and the Company's effective tax rate are as follows:

Federal taxes at the statutory rate
State income taxes – net of federal benefit
Nondeductible transaction costs
Nondeductible penalties and other



The tax effects of temporary differences that give rise to significant components of the Company'deferred income taxes at December 31, 2013 and 2012 are as follows:

2012

Current deferred tax assets:
Allowance for doubtful accounts
Inventories
Compensated absences
Other

Net current deferred tax assets

Noncurrent deferred tax assets (liabilities):
Telephone plant
Pension, net
Accumulated other comprehensive loss
Noncurrent deferred tax liabilities



realizable, however, could be reduced in the near term if estimates of future taxable income during the these deductible differences at December 31, 2013. The amount of the deferred tax asset considered income and projections of future taxable income over the periods in which the deferred tax assets are tax assets is dependent upon the generation of future taxable income during the periods in which those that some portion or all of the deferred tax assets will not be realized. The ultimate realization of deferred carryforward period are reduced. deductible, management believes it is more likely than not that the Company will realize the liabilities (including the impact of available carryback and carryforward periods), projected future taxable income and tax planning strategies in making this assessment. Based upon the level of historical taxable temporary differences become deductible. Management considers the scheduled reversal of deferred tax In assessing the realization of deferred tax assets, management considers whether it is more likely than not benefits of

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements
December 31, 2013 and 2012

### (7) Operating Leases

minimum lease payments under these leases are as follows: Rental expense under operating leases was and in 2013 and 2012, respectively. Future



### (8) Employee Benefit Plans

### Defined Benefit Pension Plans

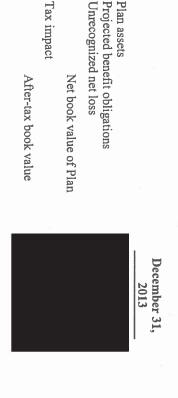
employees of MTC became participants in the Retirement Plan for Employees of E. Ritter & Company and Corporate Subsidiaries (the ERC Plan). Pension benefits under the ERC Plan are based on an employee's Act of 1974 and to pass these costs to its subsidiaries (including the Company). Employees of MTC ERC's funding policy is to satisfy the funding requirements of the Employee Retirement Income Security of the plan was performed and a curtailment gain was recognized within net period pension benefit cost. years of credited service and compensation. As a result of the decision to freeze the plan, a remeasurement Effective April 1, 2013, the Company froze its defined benefit pension plan (the MTC Plan) and secame participants in the ERC Plan effective January 1, 2013. Expense related to the ERC Plan was in 2013.

(expense) related to the MTC Plan was satisfy the funding requirements of the Employee Retirement Income and Security Act of 1974. Income primarily of interest-bearing cash, debt securities and equity securities. MTC's funding policy was to credited service and compensation during the last five years of employment. MTC Plan assets consisted Plan) covering substantially all its employees. Pension benefits were based on an employee's years of Prior to April 1, 2013, the Company sponsored a noncontributory defined benefit pension plan (the MTC in 2013 and 2012, respectively.

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements
December 31, 2013 and 2012

Plan. At that time, the book value of the MTC Plan was: assumed the assets and liabilities of the Plan in conjunction with the merger of the MTC Plan into the ERC At December 31, 2013, ERC parent paid the Company the after-tax book value of the Plan,



The following table presents a summary of plan assets, projected benefit obligation, funded status, and benefit activity of the Plan as of December 31:

	2013	2012
Change in PBO:		
At beginning of year, as restated		
Service cost		
Interest cost		
Settlements		
Benefits paid		
Actuarial gain		
Amendments Transfer PBO to ERC		
At end of year		
Change in plan assets: Fair value at beginning of year Actual return Employer contributions Benefits paid Acquisition loss Transfer to ERC		
Fair value at end of year		
Funded status: Funded status at the end of the year		

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements
December 31, 2013 and 2012

Amounts not yet reflected in net periodic benefit cost and included in (AOCL):

Prior service credit
Accumulated loss

AOCL

Transfer to ERC

Cumulative employer contributions less than net benefit cost

Net amount recognized in consolidated balance sheet

Amounts not yet reflected in net periodic benefit cost and expected to be amortized in next year's net periodic benefit cost:

Prior service credit Accumulated loss

Components of net periodic benefit cost:

Service cost

Interest cost

Recognition of prior service credit due to curtailment Settlement

Expected return on plan assets

Amortization of prior service credit

Amortization of accumulated net loss

Net periodic benefit cost

Weighted average assumptions to determine benefit obligations:

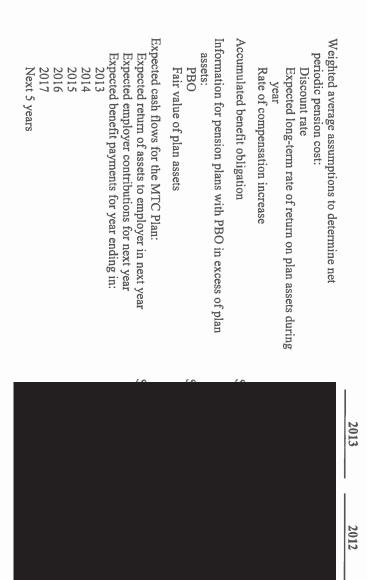
Discount rate

Rate of compensation increase Measurement date



# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements
December 31, 2013 and 2012



The assumptions above were used to develop the benefit obligations at fiscal year-end and to develop the net periodic benefit cost for 2013. Therefore, the assumptions used to determine net periodic benefit cost for each year were established at the end of the previous year, while the assumptions used to determine benefit obligations are established at each year-end.

reviewed on an annual basis. These assumptions are revised based on an annual evaluation of long-term trends, as well as market conditions that may have an impact on the cost of providing retirement benefits. The net periodic benefit cost and the benefit obligations are based on actuarial assumptions that are

target portfolio. experience and the Company's diversified investment strategy. The historical returns are one of the inputs expected rates of return for this plan reflect the long-term outlook for a globally diversified portfolio, which is influenced by a combination of return expectations for individual asset classes, actual historical used to provide context for the development of expectations for future returns. Using this information, the expectations, which may change based on shifts in economic and financial market conditions. The 2012 The expected rates of return on plan assets represent the Company's long-term assessment of return Company develops ranges of returns for each asset class and a weighted average expected return for the

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements December 31, 2013 and 2012

2012 are as follows: The Plan's asset allocations, including target allocations, and actual weighted averages, at December 31,

Dollar Percentage

Debt securities Alternative assets Equity securities Certificates of deposit

The following table provides the components of net assets:

Equity securities Certificates of deposit Total Level 1 December 31, 2012 Level 2 Level 3

Assets:

Debt securities

#### 401(k) Plan

deferral. Expense related to the 401(k) plan was to elect to contribute a portion of their eligible pretax compensation up to certain limits as specified by the MOLIVA Plan MTC also made matching contributions at a rate of 100% of the first of an employee's Revenue Code (the 401(k) Plan) covering substantially all full-time employees. Employees were allowed Until November 30, 2013, MTC sponsored an employee savings plan under Section 401(k) of the Internal during 2013 and 2012, respectively.

costs from RCH all full-time employees. Employees may elect to contribute a portion of their eligible pretax compensation up to certain limits as specified by the 401(k) Plan. The Company also makes annual contributions to the savings plan under Section 401(k) of the Internal Revenue Code (the 401(k) Plan) covering substantially 401(k) Plan. Expense for 2013 related to this plan was Effective December 1, 2013, the Company participates with ERC and ERC's subsidiaries in an employee and is included in the allocation of employee

## Post-Retirement Benefits Other than Pensions

substantially all retired employees. A related post-retirement benefit expense was accrued annually as in other income in the 2012 consolidated statement of operations. obligations related to post-retirement benefits. A gain on termination of the Plan of terminated all of these postretirement benefits and made payments of active employees earned those benefits, and all benefits were paid as incurred. During 2012, the Company Prior to the acquisition by RCH, the Company offered certain medical, dental and life insurance benefits to to settle all future is included

# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements
December 31, 2013 and 2012

### (9) Related-Party Transactions

all incurred costs. The Company billed MCATV During 2012 the Company furnished labor and b<u>enefits to M</u>illington CATV, Inc. and was reimbursed for in interest due on accounts receivable. under this arrangement during 2012, and also

services as prescribed by the regulatory process. Charges for these services are as follows: Company from affiliated entities are calculated based upon cost and a rate of return to provide such ERC. These services are primarily billed to the Company in the form of a management fee. Charges to the Significant portions of accounting and administrative services are provided to the Company by RCH and

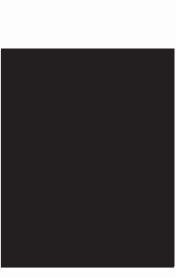
Operating expenses: Management fees - ERC Management fees - RCH Consulting fees - RCH

follows: Receivables (payables) arising from related-party transactions at December 31, 2013 and 2012 are as

RCH
Tri-County Telephone Company, Inc.
E. Ritter Telephone Company
E. Ritter Communications, Inc.
Ritter Transport
Ritter Cable Corporation

Millington CATV, Inc.

ERC



Company paid reporting purposes. consolidated statements of operations. These expenses are treated as nondeductible for income As a part of the former shareholders' sale of their MTC common stock to RCH in December 2012, the of transaction expenses included in other expense in the accompanying

from MCATV as of that date. As part of the December 11, 2012 transaction, MTC received payment for the receivable due

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# MILLINGTON TELEPHONE COMPANY, INC.

Notes to Consolidated Financial Statements
December 31, 2013 and 2012

## (10) Commitments and Contingencies

During 2013 and 2012 the Company reviewed several areas of environmental compliance and identified December 31, 2013 and 2012, respectively. areas that required remediation. A reserve for environmental remediation in the amount of is included in accrued expenses in the accompanying consolidated balance sheets at and

was in compliance with environmental law. Prior to the closing, a In the stock purchase agreement between RCH and MTC, the shareholders represented that the Company <u>reflect the</u> expected remediation costs. Pursuant to this agreement, the former shareholders contributed to the reserve to reflect additional expected costs. expense was recorded to

### (11) Concentrations

No entity accounted for more than 10% of revenues during 2013 and 2012.

at December 31: The Company had receivables from the following entities representing more than 10% of total receivables

2013

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KPMG LLP Suite 900 50 North Front Street Memphis, TN 38103-1194

Compliance and Other Matters Based on an Audit of Financial Statements Performed Independent Auditors' Report on Internal Control over Financial Reporting and on in Accordance With Government Auditing Standards

The Board of Directors and Shareholder Millington Telephone Company, Inc.:

income (loss), stockholder's equity, and cash flows for the year then ended, and the related notes to the issued by the Comptroller General of the United States, the consolidated financial statements of Millington consolidated financial statements, and have issued our report thereon dated March 31, 2014 as of December 31, 2013 and 2012, and the related consolidated statements of operations, comprehensive Telephone Company, Inc. and subsidiary (the Company), which comprise the consolidated balance sheets America and the standards applicable to financial audits contained in We have audited, in accordance with the auditing standards generally accepted in the United States of Government Auditing Standards,

## Internal Control over Financial Reporting

Company's internal control. Company's internal control. Accordingly, we do not express an opinion on the effectiveness of the financial statements, but not for the purpose of expressing an opinion on that are appropriate in the circumstances for the purpose of expressing our opinion on the consolidated Company's internal control over financial reporting (internal control) to determine the audit procedures In planning and performing our audits of the consolidated financial statements, we considered the the effectiveness of the

significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A than a material weakness, yet important enough to merit attention by those charged with governance deficiencies, detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or combination of management or employees, in the normal course of performing their assigned functions, to prevent, or A deficiency in internal control exists when the design or operation of a in internal control, such that there is a reasonable possibility that a material misstatement of control does not allow

may exist that have not been identified weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses section and was not designed to identify all deficiencies in internal control that might Our consideration of internal control was for the limited purpose described in the first paragraph of this be material



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### Compliance and Other Matters

opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required effect on the determination of financial statement amounts. However, providing an opinion on compliance are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material to be reported under Government Auditing Standards. with those provisions was not an objective of our audits, and accordingly, we do not express such an As part of obtaining reasonable assurance about whether the Company's consolidated financial statements

### Purpose of this Report

and the results of that testing, and not to provide an opinion on the effectiveness of the Company's internal control or on compliance. This report is an integral part of an audit performed in accordance with The purpose of this report is solely to describe the scope of our testing of internal control and compliance Accordingly, this communication is not suitable for any other purpose. Government Auditing Standards in considering the Company's internal control and compliance.



March 31, 2014



KPMG LLP Suite 900 50 North Front Street Memphis, TN 38103-1194

## Independent Auditors' Report on Compliance with Aspects of Contractual Agreements and Regulatory Requirements for Electric Borrowers

The Board of Directors and Shareholder Millington Telephone Company, Inc.:

over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, have also issued our report dated March 31, 2014, on our consideration of the Company's internal control and the related consolidated statement of operations, comprehensive income, stockholder's equity, and and subsidiary (the Company), which comprise the consolidated balance sheet as of December 31, 2013 contracts and grant agreements and other matters. issued our report thereon dated March 31, 2014. In accordance with Government Auditing Standards, we cash flows for the year then ended, and the related notes to the consolidated financial statements, and have and the standards applicable to financial audits contained in Government Auditing Standards issued by the Comptroller General of the United States, the financial statements of Millington Telephone Company, Inc. We have audited, in accordance with auditing standards generally accepted in the United States of America

§1773.33 and clarified in the RUS policy memorandum dated February 7, 2014, insofar as they relate to failed to comply with the terms, covenants, provisions, or conditions of their loan, grant, and security instruments as set forth in 7 CFR Part 1773, Policy on Audits of Rural Utilities Service Borrowers, accounting matters as enumerated below: In connection with our audit, nothing came to our attention that caused us to believe that the Company

- Accounting procedures;
- costs to construction, retirement, and maintenance or other expense accounts; Accumulating and recording labor, material, and overhead costs, and the distribution of these
- Reconciling property records to the general ledger;
- . Clearing construction accounts and accruing depreciation on completed construction;
- Recording the retirement of property;
- the sale or lease of plant, material, or scrap; Seeking approval of the sale, lease or transfer of capital assets and disposition of proceeds for
- Maintaining control over materials and supplies;
- Preparing Financial and Operating Reports;
- electric system; maintenance of the borrower's system if the contract covers all or substantially all of the Obtaining written RUS approval to enter into any contract for the management, operation, or
- accounting principles generally accepted in the United States of America.; Disclosing material related party transactions in the financial statements in accordance with



- United States of America; Recording depreciation in accordance with accounting principles generally accepted in the
- credits; and Complying with the requirements for the detailed schedule of deferred debits and deferred
- Complying with the requirements for the detailed schedule of investments

agreements and regulatory requirements, insofar as they relate to accounting matters as enumerated above. performed additional procedures, other matters may have come to our attention regarding the Company's noncompliance with the above-referenced terms, covenants, provisions, or conditions of the contractual Our audit was not directed primarily toward obtaining knowledge of noncompliance. Accordingly, had we

memorandum dated February 7, 2014. Accordingly, this report is not suitable for any other purpose results of that testing, and not to provide an opinion on compliance based on the requirements of 7 CFR Part 1773, Policy on Audits of Rural Utilities Service Borrowers, as clarified in the RUS policy requirements for electric borrowers is solely to describe the scope of our testing of compliance and the The purpose of this report on compliance with aspects of contractual agreements and regulatory



March 31, 2014